

Best Customer Service and Support Award 2014



Robotech CAD Solutions wins the “Best Customer Service and Support Award 2014” at the ARCHIBUS Users’ Conference

ARCHIBUS, Inc., developer of the world’s leading facilities management solution, recently conferred its Awards of Excellence at the 2014 International ARCHIBUS/FM Users’ Conference in Fort Lauderdale. These awards recognize individuals whose facility management practices contribute to creating and managing productive work environments while supporting their organizations’ business objectives.

Robotech’s tech support team is this year’s winner of the Best Customer Service and Support Award. This award recognizes the ARCHIBUS, Inc. Business Partner who has demonstrated consistent, exemplary service and support of a client’s ARCHIBUS/FM implementation, providing both technical and business expertise. Areas of consideration include: response time, training ability, technical problem resolution, software knowledge, and application of technology and best practices in solving business problems.