

## **Robotech CAD Solutions wins the “Best Customer Service and Support Award 2012” at the ARCHIBUS Users’ Conference**

ARCHIBUS, Inc., developer of the world’s leading facilities management solution, recently conferred its Awards of Excellence at the 2012 International ARCHIBUS/FM Users’ Conference in New York City. These awards recognize individuals whose facility management practices contribute to creating and managing productive work environments while supporting their organizations’ business objectives.

Alberto Freire of *Robotech CAD Solutions* is this year’s winner of the Best Customer Service and Support Award. This award recognizes the ARCHIBUS, Inc. Business Partner who has demonstrated consistent, exemplary service and support of a client’s ARCHIBUS/FM implementation, providing both technical and business expertise. Areas of consideration include: response time, training ability, technical problem resolution, software knowledge, and application of technology and best practices in solving business problems.

### **About Robotech CAD Solutions, Inc.**

Robotech CAD Solutions, Inc., founded in 1983, is headquartered in the State of New Jersey. The company includes a team of professionals committed to providing cutting-edge computer and internet solutions and technical services specific to the Facilities Management (FM) and Architectural, Engineering and Construction (AEC) industries; they are in the business of automating *CAD* and *CAFM* operations to maximize productivity and profitability.

**Robotech** is an authorized value-added reseller (*VAR*) for *Autodesk, Inc.* and a Certified Business Partner of *ARCHIBUS, Inc.* providing complete implementation and integration of software solutions from these industry leaders. For more information, call 201-792-6300 or visit [www.robotechcad.com](http://www.robotechcad.com).

### **About ARCHIBUS, Inc.**

ARCHIBUS is the #1 global provider of facilities and infrastructure management solutions and services. With ARCHIBUS/FM, organizations can use a single, comprehensive, integrated solution to make informed strategic decisions that optimize return-on-investment, lower asset life-cycle costs, and increase enterprise-wide productivity and profitability. More than 3,000,000 ARCHIBUS/FM Enterprise and Web users collectively manage over 1.4 million buildings exceeding 16 billion square feet. Available in over 100 countries and more than a dozen languages, ARCHIBUS/FM is supported through a global network of 1,600+ ARCHIBUS/FM-trained specialists. Headquartered in Boston, Massachusetts, ARCHIBUS, Inc. has pioneered computer-aided facilities management techniques since 1982. For more information, call 617-227-2508, or visit [www.archibus.com](http://www.archibus.com).