

ARCHIBUS/FM Business Partner Recognized for Superlative Service and Support

ARCHIBUS, Inc., developer of the world's leading total infrastructure and facilities management solution, recently conferred its Awards of Excellence at the 2004 International ARCHIBUS/FM Users' Conference in Boston, Massachusetts. These awards recognize individuals and companies whose facility management practices contribute to creating and managing productive work environments while supporting their organizations' business objectives.

Robotech CAD Solutions, Inc. is this year's winner of the Best Customer Service and Support Award. This award recognizes the ARCHIBUS, Inc. Business Partner who has demonstrated consistent, exemplary service and support of a client's ARCHIBUS/FM implementation, providing both technical and business expertise. Areas of consideration include: response time, training ability, technical problem resolution, software knowledge, and application of technology and best practices in solving business problems.

Robotech CAD Solutions, Inc. was nominated by numerous clients, including Lincoln Center for the Performing Arts, Guardian Life Insurance, BAE Systems, and Union Bank of Switzerland. Rosemary McGovern of Foster Wheeler comments: "Because of the distance, I rely on competent, accurate telephone support. The staff at Robotech is able to convey instructions and assistance in an uncomplicated manner, utilizing his expertise in ARCHIBUS/FM to address our issues in a timely fashion."

About Robotech CAD Solutions, Inc.

Robotech CAD Solutions, Inc., founded in 1983 is headquartered in the State of New Jersey. Robotech includes a team of professionals committed to providing cutting edge computer and internet solutions and technical services to the Facilities Management (FM), Architectural, Engineering and Construction (AEC) industries. Robotech is in the business of automating CAD-CAFM operations to maximize productivity and profitability. Robotech is an authorized value add reseller for Autodesk, Inc. and a certified business partner of ARCHIBUS, Inc. providing complete implementation and integration of software solutions from these industry leaders. For more information, call 201-792-6300 or visit www.robotechcad.com.

About ARCHIBUS, Inc.

ARCHIBUS is the #1 global provider of facilities and infrastructure management solutions and services. With ARCHIBUS/FM, organizations can use a single, comprehensive, integrated solution to make informed strategic decisions that optimize return-on-investment, lower asset life-cycle costs, and increase enterprise-wide productivity and profitability. More than 3,000,000 ARCHIBUS/FM Enterprise and Web users collectively manage over 1.4 million buildings exceeding 16 billion square feet. Available in over 100 countries and more than a dozen languages, ARCHIBUS/FM is supported through a global network of 1,600+ ARCHIBUS/FM-trained specialists. Headquartered in Boston, Massachusetts, ARCHIBUS, Inc. has pioneered computer-aided facilities management techniques since 1982. For more information, call 617-227-2508, or visit www.archibus.com.